



# WELCOME TO THE TFI INTERNATIONAL SUCCESS STORY

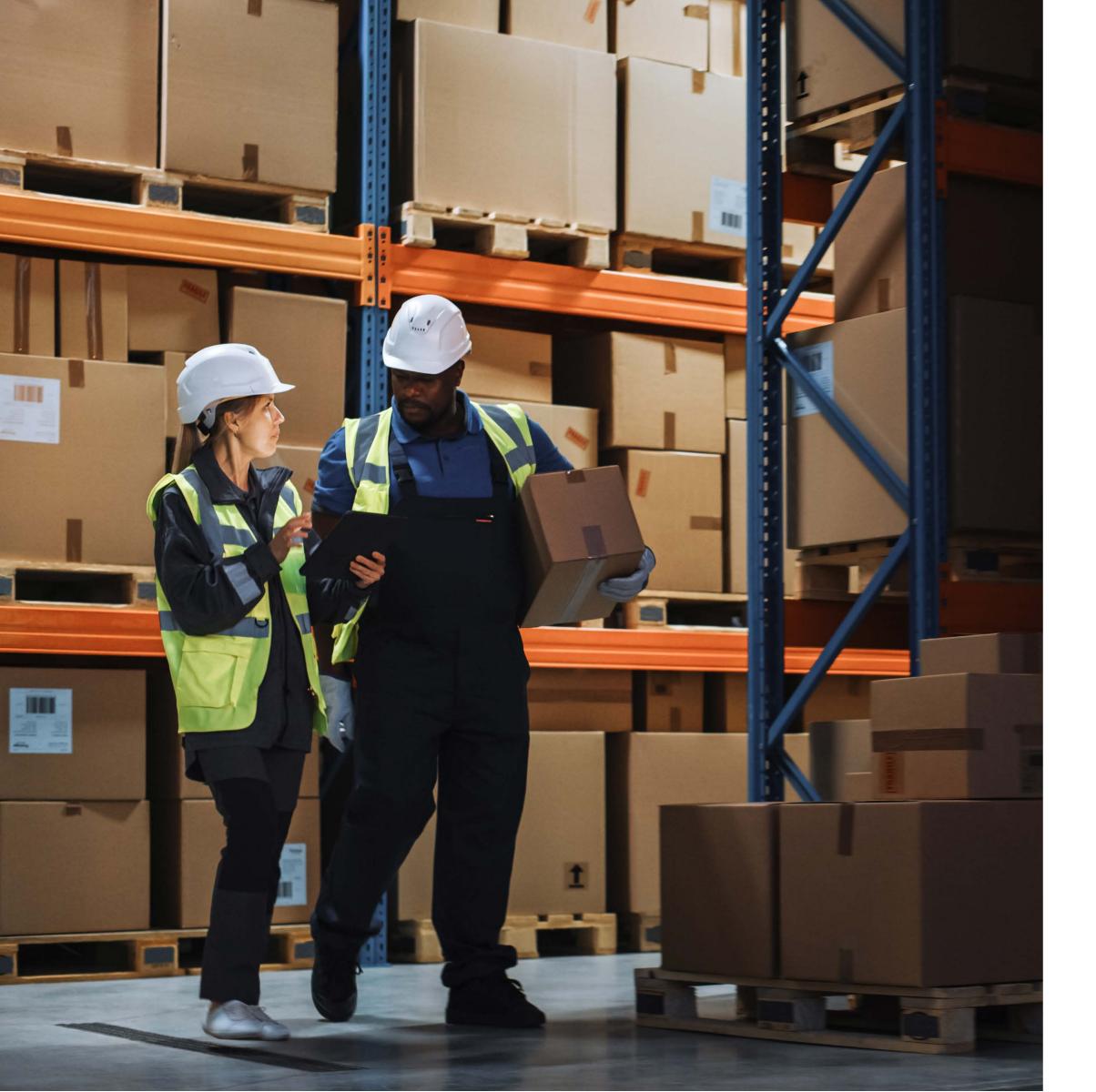
In our short history, we have expanded through more than 90 acquisitions to become a North American leader in the transportation and logistics industry.

In 2023, TFI International generated US\$6.4 billion in revenue supported by approximately 25,000 employees across 600 facilities in the United States and Canada. Despite this exceptional growth, we have always remained true to our roots, particularly the communities we serve and the environment we strive to protect. In the following pages, we will share with you our unique journey and what distinguishes TFI International from other competitors in the industry.

In a nutshell, the key differentiator revolves around our mission: "Delivering more than freight". I hope you enjoy reading about our remarkable story.

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Alain Bédard, FCPA
Chairman of the Board,
President and Chief Executive Officer



# THE COMPANY HAS A

# **DIVERSE CUSTOMER BASE**

# ACROSS A BROAD CROSS-SECTION OF INDUSTRIES

Through strategic acquisitions, we manage a growing network of **wholly owned** operating subsidiaries.

#### Revenue by top customers by industry:

Retail	24%
Manufactured goods	14%
Automotive	12%
Building materials	12%
Food and beverage	8%
Metals and mining	<b>7</b> %
Services	5%
Others	18%



# **OVERVIEW** OF OUR COMPANY

Top 10 transportation and logistics provider in North America.

Revenue by Geography (FY 2023)

66%

**United States** 

34%

Canada

25,100+

**Employees** 

90+

**Operating Companies** 

590+

**Facilities** 

34,600+

**Trailers** 

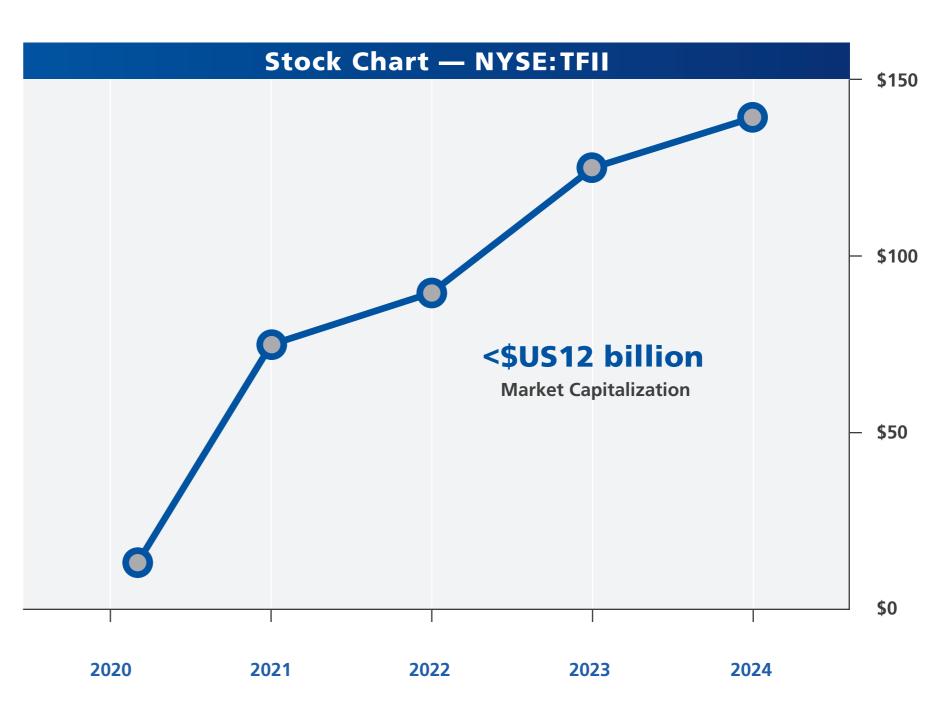
18,900+

Tractors (11,400 owned and 7,500 independent contractors)



# NYSE AND TSX: TFI

TFI International is listed on the New York Stock Exchange since early 2020, marking a new chapter in our Company's history. Over the past few years, TFI has created exceptional value for its stakeholders.



# **EXPERIENCED** LEADERSHIP TEAM WITH EXTENSIVE INDUSTRY EXPERIENCE



Alain Bedard
Chairman of the Board,
President and CEO



**David Saperstein**Chief Financial Officer



Kal Atwal
Executive Vice-President
Canadian LTL and US Logistics



Steven A. Brookshaw
Senior Executive Vice-President
Truckload and Specialized
Truckload: Canada and US



Kristen Fess

Executive Vice-President

Truckload and Specialized

Truckload: Canada



Rick Hashie
Executive Vice-President
Logistics: Canada and US



Bob McGonigal
Executive Vice-President
LTL: US



Justin Paul
Executive Vice-President
Truckload: Western-Canada
and Western-US



Junior Roy
Executive Vice-President
Truckload: Quebec



Christopher Traikos

Executive Vice-President

Package and Courier:
Canada and US

LTL: US



### TFI INTERNATIONAL PLATFORM OVERVIEW

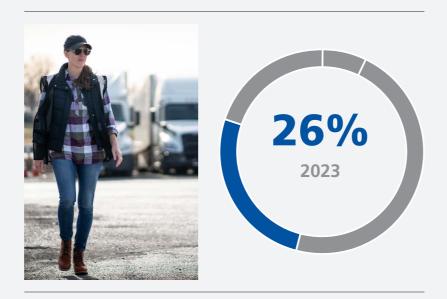
SATISFACTION IN SOLUTION. EXCELLENCE IN EFFICIENCY.

#### **LESS-THAN-TRUCKLOAD**



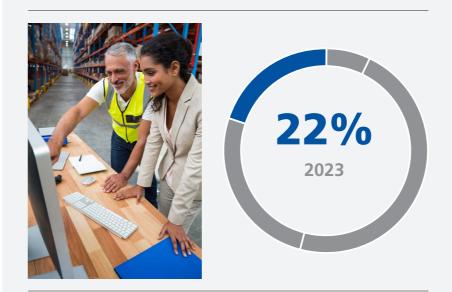
- Over-the-road and asset-light intermodal LTL services
- Significant scale in both US and Canada, now with TForce Freight
- Vast facility network spread across the US and Canada in uniquely located cities
- Significant owned real estate portfolio of terminals and hubs

#### **TRUCKLOAD**



- Dry-van full truckload
- Flatbed, tanks, dumps, oversized and other specialized services in US and Canada
- Modern fleet
- Company owns majority of assets and has long established partnercarrier relationships

#### **LOGISTICS**



- Same-day parcel delivery nationwide in the United States and Canada
- LTL truck brokerage and other asset-light logistics services
- Expedite shipping and last-mile services create exposure to the booming eCommerce growth

#### **PACKAGE & COURIER**





- Next-day delivery in Canada and globally through partnership with DHL
- Specialized supply chain services
- Well-positioned in capturing growth from increasing eCommerce delivery demand





### **LESS-THAN-TRUCKLOAD**

#### **BEST-IN-CLASS TECHNOLOGY**

We offer clients a web-enhanced experience for facilitating and expediting their orders and inquiries. Our innovative systems are designed to facilitate on-time and damage-free transportation of customer freight.

#### **EFFICIENT NETWORK**

Leveraging our capabilities in asset-light intermodal activities allows us to generate higher returns.

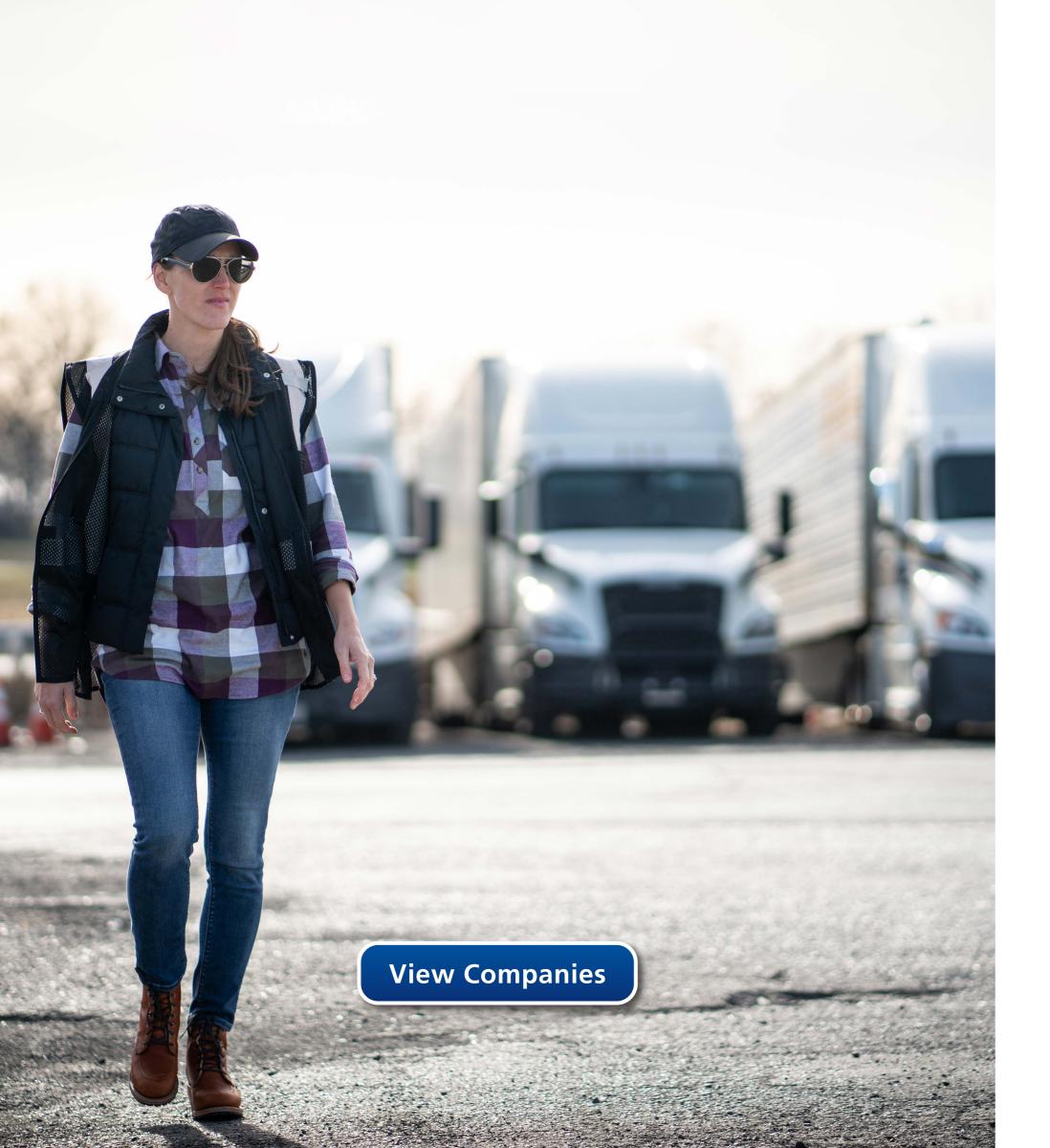
#### **BEST-IN-CLASS CAPABILITIES**

We provide enhanced management of multiple providers, improved service levels, and a disciplined approach to adapting supply to demand.

44%

of total 2023 revenue

14





## **TRUCKLOAD**

#### **MODERNIZED FLEET**

Our tractors and trailers are equipped with the latest technology to track and measure capacity.

#### **CARRIER ACCESS**

We have long-established partnerships that enable customers to access more carriers.

#### **ASSET OPTIMIZATION**

Implementing cost-lowering practices and optimization programs, we are able to maintain our financial strength under challenging conditions.

**26%** 

of total 2023 revenue

49





# **LOGISTICS**

#### **FULL SERVICE**

We offer a complete one-stop experience for customers that offers supply chain management and transportation planning.

#### **TWO MAJOR SUB-SEGMENTS**

Same-day package delivery and LTL brokerage.

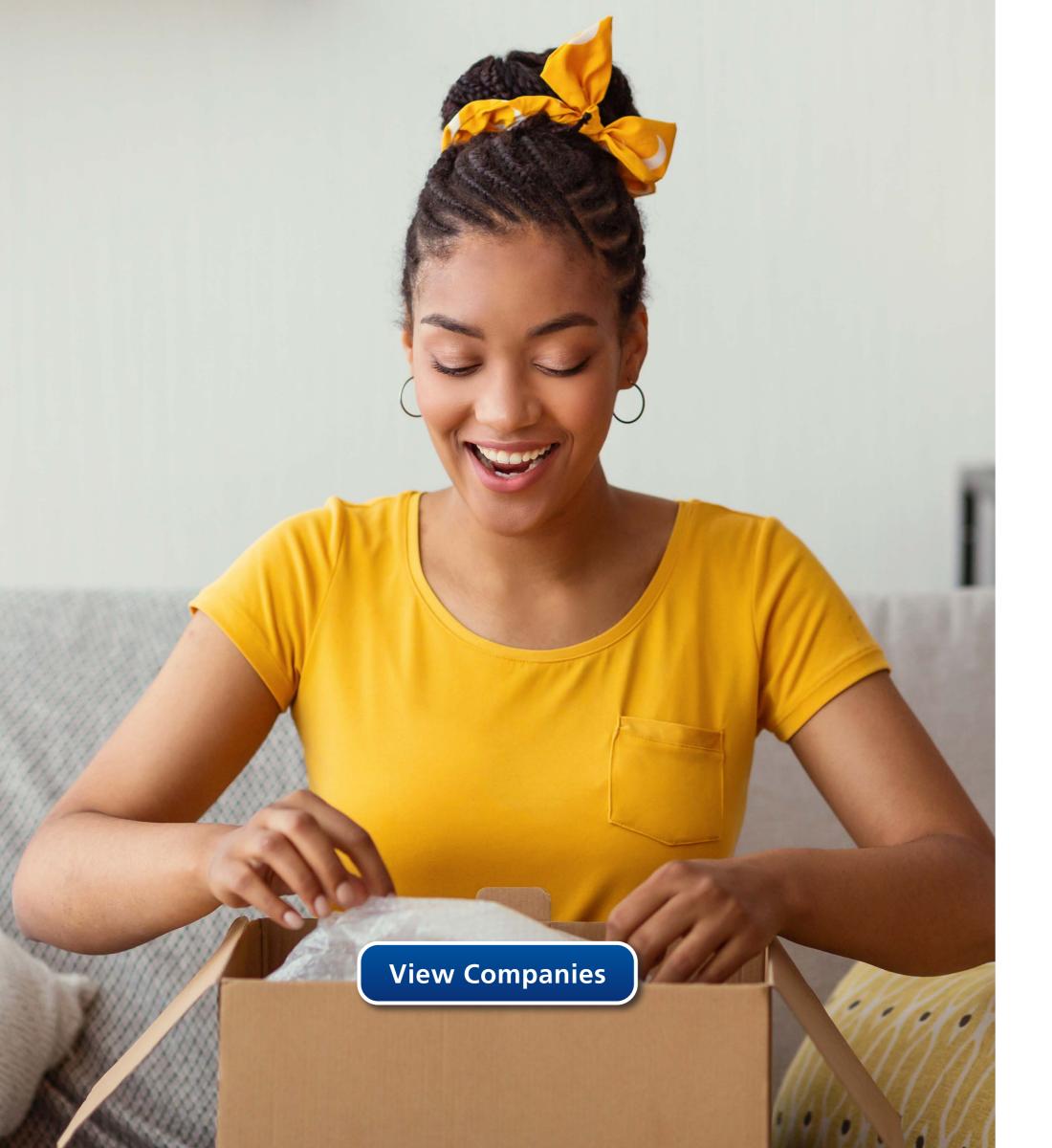
#### **ROBUST NETWORK**

We leverage our extensive network to capitalize on e-commerce growth opportunities. We are equipped with an extensive network to provide same day parcel delivery nationwide in the U.S. and Canada.

**22%** 

of total 2023 revenue

**25** 





### **PACKAGE & COURIER**

#### **WAIT-FREE FREIGHT**

We offer next-day delivery in Canada and globally through our partners.

#### **LEADING-EDGE TECHNOLOGY**

We integrate innovative vehicle tracking and bar-coding technologies into our extensive fleet of couriers.

#### **EFFICIENT NETWORK**

We consistently strive to improve network efficiency through the consolidation of our operations, administration and IT platforms.

8% of total 2023 revenue

### **SAFETY** IS OUR PRIORITY

Through innovation and learning, we aim to set the safety standard in our industry. We are uncompromising about the safety and wellness of our employees, contractors, customers, and the public.

Our operating companies have prioritized our truck drivers working conditions and safety by integrating technologies that include:

- Collision Avoidance
- Adaptive Braking
- Lane Departure Warning
- Real-time Weather Alerts
- Air Cuffs Locks
- Trailer Tracking
- Side Object Detection
- Electronic Stability Control
- Electronic Logging Devices (ELDs)
- Speed Governing Systems
- Outward Facing DriveCams/Event Recorders
- Automatic 5<sup>th</sup> Wheel Release



#### **OUR COMMITMENT TO**

## **ENVIRONMENT AND SUSTAINABILITY**

Our fleet is typically equipped with the latest in fuel economy, safety and aerodynamics. Most new equipment is ordered with eco-options and/or greenhouse gas (GHG) emission lowering features, which can result in significant potential fuel savings over other equipment designs.

# TFI PRIORITIZES MODERN AND EFFICIENT FLEETS

>1M

Annual kilometers eliminated through route optimization strategies by TForce Logistics

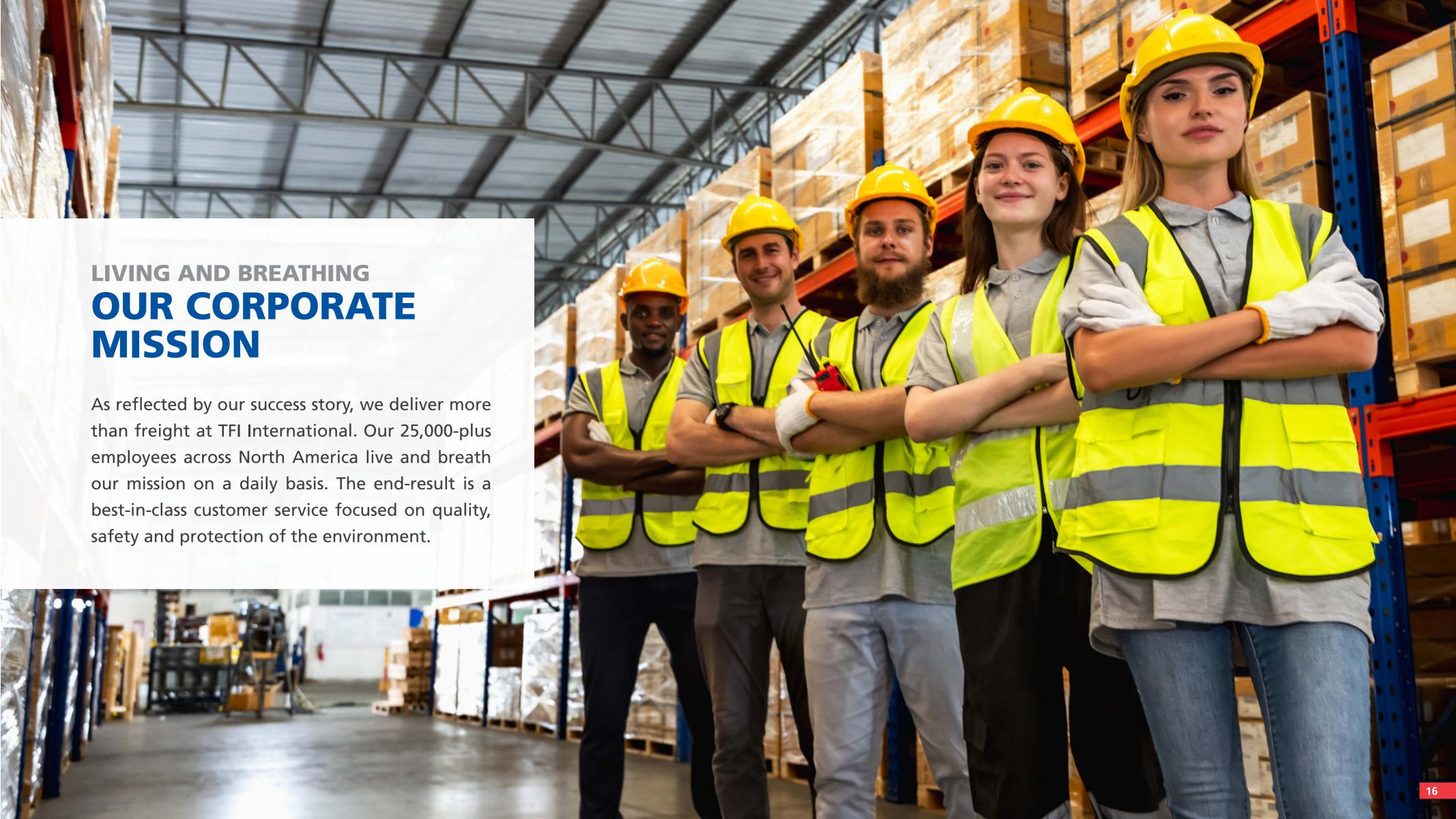
#### **PACKAGE & COURIER**

**70%** 

of the delivery vehicles are propane-fueled









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